

# IMPORTANT PRODUCT SAFETY INFORMATION

## VOLUNTARY RECALL

### of PRO, SHIMANO and SAINT cycling gloves

It has recently come to Shimano Benelux BV's attention that, contrary to its strict contractual specifications, certain PRO, SHIMANO and SAINT cycling gloves manufactured by Shimano's supplier in Pakistan contain traces of benzidine in excess of the levels specified by EU regulations.

As a precaution, **Shimano has voluntarily decided to recall all PRO, SHIMANO and SAINT cycling gloves which carry a label indicating that they were made in Pakistan, or which carry no label at all.**

Cycling gloves that carry a label indicating they were manufactured elsewhere are not affected by this recall. The label is located on the inside of the gloves.



Example images. The affected gloves can partly differ from the images significantly.



Label inside the gloves with specified origin "Pakistan". Gloves without any labels inside are also affected by this recall.

If you have a pair of gloves affected by this recall, you should stop using them immediately and return them with a coupon to the freepost address to obtain a refund. Return coupons and the freepost address can be obtained through Shimano's website address below or at your local SHIMANO/PRO dealer:

<http://cycle.shimano-eu.com>

You can also call the following number from Monday to Friday between 9:00am and 5:15pm:

**01908 326059**

Madison Distribution Centre  
74 Alston Drive  
Bradwell Abbey  
Milton Keynes  
Buckinghamshire  
MK13 9HA



# CONSUMER COUPON

## Voluntary Recall

### PRO, SHIMANO and SAINT bicycle gloves

Please return the completed coupon with the concerned gloves to the following freepost address:

Freepost RRRL-SZZG-XJTL  
Glove Recall  
Madison  
74 Alston Drive  
Bradwell Abbey  
Milton Keynes  
MK13 9HA

I hereby wish to return the following article:

Glove brand:  PRO  
 SHIMANO  
 SAINT

#### SENDER DETAILS

*Name/ First name
*Address
*Postcode/ Town
Tel.: For possible queries
* Required fields Your data will be used only for this recall. It will not be used for other purposes or handed over to third parties.

A cheque will be issued to you for the purchase price (manufacturer's RRP):  
(Please note that the administration process can take a number of weeks. We thank you for your patience and understanding.)

Should you want to send back more than one pair of gloves, please use one coupon for each pair.



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