

# IMPORTANT PRODUCT SAFETY INFORMATION

## VOLUNTARY RECALL

### of PRO, SHIMANO and SAINT cycling gloves

It has recently come to Shimano Benelux BV's attention that, contrary to its strict contractual specifications, certain PRO, SHIMANO and SAINT cycling gloves manufactured by Shimano's supplier in Pakistan contain traces of benzidine in excess of the levels specified by EU regulations.

As a precaution, **Shimano has voluntarily decided to recall all PRO, SHIMANO and SAINT cycling gloves which carry a label indicating that they were made in Pakistan, or which carry no label at all.**

Cycling gloves that carry a label indicating they were manufactured elsewhere are not affected by this recall. The label is located on the inside of the gloves.



Example images. The affected gloves can partly differ from the images significantly.



Label inside the gloves with specified origin "Pakistan". Gloves without any labels inside are also affected by this recall.

If you have a pair of gloves affected by this recall, or if you are unsure, you should stop using the gloves immediately and either visit a SHIMANO/PRO dealer, or visit Shimano's website on the address below in order to get details on how to obtain a refund:

<http://cycle.shimano-eu.com>

SPL  
20, Benoi Sector  
Jurong Town  
Singapore 629852



# CONSUMER COUPON

## Voluntary Recall

### PRO, SHIMANO and SAINT bicycle gloves

Please return the completed coupon with the concerned gloves to your bicycle dealer or send directly to Shimano representative:

**SPL**  
**20, Benoi Sector**  
**Jurong Town**  
**Singapore 629852**

I hereby wish to give back the following article:

Glove brand:

- PRO  
 SHIMANO  
 SAINT

### SENDER DETAILS

*Name / First name	
*Street / No.	
*Postcode / Town	Tel.: For possible queries
The purchase price (manufacturer's RRP) is to be credited to the following account: (Please note that the bank transfer can take a number of weeks. We thank you for your understanding.)	
*Account no.	*Bank code
*Bank	*Account holder
Date / Signature	
* Required fields	
Your data will be used only for this recall. It will not be used for other purposes or handed over to third parties.	

Should you want to send back more than one pair of gloves, please use one coupon for each pair.



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# SHIMANO